



Rules of Play

We want you to enjoy your experience with us at Cheeky Monkeys Play House so we need to make some rules for you to follow:

Accidents

All accidents must be reported to a staff member and recorded in the accident book. Please always follow the safety rules when playing on the equipment.

Age/Height Limit

The maximum age is 12 years and less than 1.45 metres in height.

Allergies

Cheeky Monkeys is a nut-free zone and we ask you not to bring your own food of any kind. Birthday cakes are an exception so long as they are consumed in your party room. It is essential we are advised prior to your party if the birthday child or a party guest has any severe allergies. An adult experienced in the care of this severe allergy MUST remain with the child at all times. Parents may bring baby food and milk for babies.

Behaviour

Bullying, rough and unsociable behaviour from children or adults will not be tolerated. Anyone behaving in such a manner will be escorted off the premises and no refund will be given. This decision is entirely at the discretion of the Management.

Car Parking

Free customer parking is located under the facility in Daydream Street and cars are parked entirely at the owner's risk. Cheeky Monkeys Play House does not accept any responsibility for vehicles or their contents.

Damage to Play Equipment

Anyone found damaging the play frame or facility will be expected to pay for the repair and asked to leave the premises. No refunds will be given.

Dress Code

Children must wear socks at all times; long sleeved tops and pants are suggested too for comfort.

Emergency Procedures

In the unlikely event of an emergency please follow all instructions provided by Cheeky Monkeys Play House staff on site. Emergency exits are clearly marked and lit. The assembly point is the main entrance gate where you will then be escorted in the main driveway.

Entry Cost

This permits customers to one single unlimited play session. Costs may vary depending on day of play so please check our website or with staff.

Fire

Matches, fireworks or any form of combustible material are not permitted anywhere within the facility regardless of if they are carried by an adult or child.

Food and Drink

Only food and drink purchased at Cheeky Monkeys Play House may be consumed on the premises. Please remember, due to severe allergies, your child's treat may be another child's poison and it is for this reason you MUST NOT bring your own food onto the premises. Parents may bring baby food and milk for babies. Children cannot eat or drink on the play frame.

Glassware

Cutlery and crockery are limited to the refreshment area and not permitted at any time in the play areas.

Liability

Cheeky Monkeys Play House Pty Ltd does not accept any responsibility or liability for loss or injury of whatever nature caused through misuse of equipment or lack of supervision by a parent or accompanying responsible adult.

Smoking

Smoking is not permitted in any area of Cheeky Monkeys Play House. Any person found smoking will be told to leave the facility and no refunds will be given.

Possessions

Cheeky Monkeys Play House does not accept responsibility for the loss or damage to any personal articles or possessions.

Slide Code

Children must go down in a forward facing sitting motion with their arms folded to avoid touching the sides. Children must not push other children down the slides. We suggest that children do not hold hands when they slide down the 3 lane slides as they will travel at varying speeds which could cause injury. On reaching the landing mat, children should exit the area straight away to avoid collisions. Children must not attempt to climb up the slides from the bottom as they could be hit by other children coming down.

Supervision

While on the premises children must be supervised and escorted at all times by the responsible adult/parent accompanying them. Cheeky Monkeys Play House does not accept responsibility for child supervision whilst on the premises or using the play equipment. Cheeky Monkeys staff supervise children enrolled in our OOSH Services Before/After School Care or Vacation Care program only.

Sickness

Sick, unwell, injured or nauseous children are not permitted to use the play equipment at any time.